Understanding Your New MTA Statement

To help you better understand your statement, your account information is presented in two formats: an overview of your statement, plus a detailed account of your charges.

1. How to contact MTA
2. Account Information
   Shows your statement and account numbers, along with your billing and due date.
3. Previous Charges
   Shows your previous charges; any adjustments or a previous balance due.
4. Current Charges
   A summary of all itemized charges from the Bill Detail section on subsequent pages.
5. Amount Due & Status
   This is how much is due and shows the status of your account, whether it has already been paid or if there is an amount due.
6. Special Messages
   MTA uses this space to communicate important information.
7. Remittance Slip
   Tear along perforation and return this portion with payment to MTA. You can also visit www.mtasolutions.com to pay your bill online.
8. Terms and Conditions
   Explains your bill charges and/or credits, what to do if you have a charge to dispute, how you will be charged for an overdue bill or NSF check, and how to contact the Regulatory Commission of Alaska.
9. Long Distance and Wireless Call Codes
   Identifies the abbreviations for your long distance and wireless phone calls.
10. How to Pay Your Bill
    Information about secure ways to pay your bill with your credit card.
11. Change of Address Form
    MTA offers a convenient way for you to inform us of address changes.

www.mtasolutions.com
Statement Details  These pages list your charges for each product you have with MTA.

12 Long Distance Carriers
Lists your long distance carriers for in-state and out-of-state calls by account number.

13 Local and Long Distance Phone Service
Lists the subtotal charges for local phone number, Long Distance, savings, taxes and surcharges.

14 Internet
Lists the subtotal charges for Internet service, savings, and a section for Rolling Gigs usage.

15 DTV
Lists the subtotal charges for service, savings, any Pay per View or Video on Demand rentals, and surcharges.

16 Wireless Service
Lists the subtotal charges for your wireless service and taxes, surcharges and savings.

17 Wireless Usage Summary
Lists the summary of your wireless minutes used and additional charges broken down by mobile to mobile, long distance, roaming, and total usage charges.

18 Usage Detail
Lists the call detail for Long Distance and Wireless.

www.mtasolutions.com